Government eMarketplace

[A Government Company registered under Section 8 of the Companies Act, under Ministry of Commerce & Industry, Government of India]

Date : 12-Nov-26

Recruitment for the role of Assistant Manager/ Manager - Risk and Fraud Control

About GeM

Government eMarketplace (GeM) is a unified digital platform that facilitates end-to-end procurement of goods and services
by various government departments, organizations, and public sector undertakings (PSUs). Our Honourable Prime Minister's concerted efforts to harness the power of digital platforms to achieve 'Minimum Government, Maximum Governance' led to the genesis of GeM in 2016.

GeM provides a paperless, cashless and contactless ecosystem for government buyers to directly purchase products and services from pan-India sellers and service providers through an online platform. GeM covers the entire gamut of procurement process, right from vendor registration and item selection by buyers to receipt of goods and facilitation of timely payments. GeM has envisioned to utilise the agility and speed that come along with a digital platform created with a strategic intent to reinvigorate public procurement systems and bring about a lasting change for the underserved as well as the nation.

Built on the pillars of Efficiency, Transparency and Inclusivity, GeM has emerged as a digital tool in nation's interest, aimed at catalyzing excellence in public procurement. To know more about us, please visit- https://gem.gov.in/

You may also follow us on social media platforms like – Twitter, LinkedIn, Koo App, YouTube, Facebook

GeM invites applications from eligible candidates for recruitment to the following position(s) on Contractual Basis:

Sl. No.	Name of Post	Job Description
1	**Assistant Manager/ Manager - Risk and Fraud Control**	Annex I
Candidate Application Form	https://forms.cloud.microsoft/Pages/ResponsePage.aspx?id=2aKxX54Kck-comFauthHbH6oFvCjj8xFpeOTeLzdJs1UNVIzRkVTRUFSOVIPNDVUTFFCRzUxVIBCUi4u	

This is a contractual engagement under the Project Management Unit (PMU) for an initial period of 5 years, extendable based on performance and organizational requirements.

Eligible applicants may submit their applications via email to resume.gem@gem.gov.in, along with the duly completed application form and an updated CV, on or before **19 November 2026**.

GeM selection committee reserves the right to relax or extend the eligibility criteria and educational qualifications. The crucial date for determining eligibility will be the last date of receipt of applications. No applications shall be entertained under any circumstances after the stipulated date. Incomplete applications without application form shall not be considered. GeM reserves the right to shortlist candidates for interview. Applicants should note that mere fulfilment of minimum eligibility criteria may not ensure consideration for short listing for interview. GeM will not entertain any correspondence on this subject and decisions of GeM will be final in all matters.

Annexure I

JOB DESCRIPTION			
Designation	**Assistant Manager/ Manager - Risk and Fraud Control**	**Level**	E2/E3
Job Location	New Delhi	**Type Of Employment**	Contractual under Project management unit (PMU) of GeM.
Overview			
	The role is focused on strengthening the integrity, transparency, and trustworthiness of the GeM ecosystem by identifying operational risks, fraud patterns, misuse scenarios, and process vulnerabilities that may impact platform transactions or stakeholder confidence. The incumbent shall work closely with internal business, operational, technology, and investigation teams to proactively assess fraud risks, review transaction behaviours, identify process gaps, and support preventive risk-control mechanisms across the platform. The role requires a strong understanding of digital transaction ecosystems, fraud-risk scenarios, platform misuse techniques, and business process vulnerabilities. The individual should be capable of evaluating platform workflows from a fraud-risk perspective and recommending suitable control measures to strengthen platform resilience. The position is primarily aligned with the Risk & Fraud function and may also support other strategic or operational initiatives of GeM as required.		
Role And Responsibility	• Identify and assess potential fraud-risk scenarios, operational gaps, and misuse patterns across platform processes and transaction workflows. • Review transaction journeys, user activities, and process flow to support strengthening of platform integrity and control mechanisms. • Analyze suspicious transactional trends, behavioural anomalies, and process deviations from a risk and fraud management perspective. • Support implementation and enhancement of preventive and detective controls for mitigation of operational and transactional risks. • Coordinate with internal stakeholders including business, operations, product, and technology teams for assessment and resolution of identified risk areas. • Conduct structured reviews of digital workflows and system-driven processes to identify potential control gaps or misuse possibilities. • Prepare investigation reports, observations, and recommendations for strengthening fraud prevention and monitoring mechanisms. • Support review and analysis related to fraud investigations, transaction		

	irregularities, or policy circumvention cases. • Monitor emerging fraud trends, evolving misuse techniques, and risk patterns relevant to digital commerce and online platforms. • Ensure all activities are carried out in accordance with organizational policies, governance standards, and confidentiality requirements.

JOB QUALIFICATION & REQUIREMENTS	
EXPERIENCE REQUIREMENTS	**Essential –** • Minimum 3 years of experience in Risk & Fraud Management/Fraud Analytics/Digital Risk Assessment/Platform Risk Monitoring/Investigation Support/Operational Risk or related domains. • Experience in assessing fraud-risk scenarios in digital platforms, transaction systems, fintech, e-commerce, procurement systems, or online marketplaces. • Understanding of digital transaction workflows, platform abuse scenarios, user-behaviour analysis, and operational control frameworks. • Understanding of web applications, APIs, transaction flows, or digital workflows from a risk-assessment or fraud-prevention perspective. • Familiarity with tools/frameworks used for workflow assessment, traffic analysis, or transaction analysis shall be preferred.
EDUCATION REQUIREMENTS	• **Essential -** Bachelor's degree in Engineering/Science/commerce/ finance or related disciplines. • **Preferred** - Relevant certifications/ training in Risk Management/ Fraud Analytics/ Cybersecurity/ Information Security/ Digital Risk Assessment or related areas.
GOOD TO HAVE SKILLS	• Strong analytical mindset with ability to think from a fraudster perspective • High attention to detail in identifying subtle system gaps • Ability to manage multiple investigations independently.